

2009 CCMA Board of Directors Meeting Minutes

Minutes of Meeting
Ford's Colony Country Club Membership Association
January 12, 2009

The meeting was called to order at 9:05 a.m. by President Lovee Curtis.

PRESENT: Directors: Lovee Curtis, Sam Bowlin, Al Davis, Fran Dunleavy, Gale McCune, and Warren Wright. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield (House) and Barry Golliday (Marketing/Communications). Association Presidents: Gene Kessler (MGA), Dianne Kessler (LGA18), and Elizabeth Maslen (LGA 9).

MINUTES: The minutes of the December 8, 2008 meeting were approved as submitted.

TREASURERS REPORT: Treasurer, Fran Dunleavy submitted a report as of January 12, 2009, showing a checking account balance of \$1,329.54 and the savings CD account of \$4,500.00. Thus the total asset balance is \$5,829.54. Mrs. Dunleavy reported that Yorke Nelson no longer will be preparing the CCMA tax returns and Pat Dunleavy has agreed to take on this task. At her suggestion the CCMA will send a letter of thanks to Mr. Nelson for his service over the years.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy reported that the committee did not meet in January and the next meeting is scheduled for February 5, 2009.

Golf Committee: Chair, Joe Conboy reviewed the report of the Golf/HRT Committee. Key points include:

- Deidre Connelly from W & M is scheduled to present a seminar on "Sports Psychology" as it pertains to golf on February 18, 2009 at 6:30 p.m.
- T. C. Sessoms and Bob Brennan will be in charge of golf course marking to begin in the spring.

House Committee: Chair Laurie Wingfield reviewed the Committee report. Items are summarized:

- Committee goals for the year are to bring members back to the Club, create an awareness of member support, generate ideas to bring in revenue and create a positive enjoyable atmosphere.
- A discussion followed about the idea of placing a suggestion box or two at the Club. Consensus was that this is a good step and the Committee will work with the Club on getting it done.
- Committee has asked Club management for a plan of action by the next meeting (February 5) on such topics as Friday/Saturday music at the Club, advertising of Dining Room with menu choices, and other customer service ideas.

Social Committee: Chair Erna Rodgers covered a number of items from the Committee's January 7 meeting.

- New Year's Eve party was a huge success and that event is planned again for 2009. Al Davis will prepare a letter complimenting the management on the event.
- The January fireside chat speaker cancelled at the last minute. The February 4 speaker will be John Merrick on various aspects of the financial collapse. Advertising of the event to follow.
- Many event ideas for year were discussed by the Committee and social events have been penciled in the 2009 calendar with Melissa. The Committee also discussed ways to help club members to better get to know each other-- more to come on this.
- Plans are for the Happy Hours to return on the second Friday of many months; the first one for February 13. Either a cover charge, or a fee for appetizers, along with reservations for these events is being discussed.

Marketing/Communication Committee: Chair Barry Golliday reviewed the Committee meeting held on January 8. Items summarized as follows:

- A comparison the walkers' policies of clubs in the area who compete for members with FCCC was provided to the board as requested.
- Mr. Golliday would like to request from management a written guarantee that members will always be permitted to walk. He added that the new walker fee will hinder marketing programs in the future. It appears that both the CCMA and management underestimated the number of members who regularly walk.
- Suggestion box capability is available on the CCMA web site. Al Davis currently forwards these to the appropriate person for response.
- Marketing/Communications Committee will advise other CCMA committees on communication needs as requested but will not execute these needs.
- Potential agenda items for a Committee meeting with Club management were provided.
- Need to put together a 2009 Event Calendar.
- Add Tom Lamb (thomaslamb@verizon.net) to each Committee minutes for web site posting. Also an email "blast" capability is being developed.

A brief discussion followed about the consideration by management of a policy to levy a monetary penalty for "last minute" cancellations for social events. This topic, as well as others, will be discussed further at a Joint Advisory Board meeting.

TRACKING LIST: Gale McCune reported that former Director, Art Fort has produced an up-to-date version of the Tracking List.

ASSOCIATION PRESIDENTS:

LGA 18: President Dianne Kessler said they were working on a schedule for the year.

MGA 18 – President Gene Kessler reported that a member survey was completed with feedback provided to the MGA members. He mentioned that the first breakfast meeting

will be in March and the MGA information packet and web site are being updated with 2009 event information.

LGA 9 – Elizabeth Maslen reported that the membership totals 112 and events are being planned.

OPEN DISCUSSIONS ITEMS:

--Club Management appears to be pleased with the level of advance dues receipts thus far from FCCC members.

--Lovee Curtis reiterated the importance of preserving the Member Designated Course.

--The Board reiterated its position stated in the December 8, 2008 meeting that the walking privilege must be preserved.

--Each Committee chair was asked to provide telephone numbers and email addresses for their Committee members.

FUTURE MEETINGS:

Joint Advisory Board meeting, Monday January 19, at 9 a.m.

CCMA Board meeting, Monday February 9, at 9:00 a.m.

The meeting was adjourned at 11:05 a.m.

Sam Bowlin
Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
February 9, 2009

The meeting was called to order at 9:05 a.m. by President Lovee Curtis.

PRESENT: Lovee Curtis, Sam Bowlin, Fran Dunleavy, and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Judy Haverstick for Erna Rodgers (Social), and Barry Golliday (Marketing). Association Presidents: Gene Kessler (MGA), Dianne Kessler (LGA18), and Elizabeth Maslen (LGA 9). Social with golf representative: Steve Haycock

ABSENT: Directors: Al Davis and Warren Wright. Committee Chairs: Erna Rodgers(Social), Laurie Wingfield(House).

MINUTES: The minutes of the January 19, 2009 JAB meeting were approved.

TREASURERS REPORT: Treasurer, Fran Dunleavy reported that there was no activity for the month, thus the total asset balance is \$5,829.54. She also provided a cash flow analysis of the checking account for 2008. Also, Lovee Curtis asked Fran to propose a budget for 2009.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy highlighted a discussion the Committee held with Steve Schmidt regarding geese droppings on the courses. Steve indicated they attempt to sweep the greens daily.

Golf Committee: Chair, Joe Conboy reviewed a few items included in Committee minutes:

---The plan is to have one Ranger only beginning in April. Some discussion followed on how this might work given the three courses.

---The GHIN system software is installed and should be in effect by March1. Members will be receiving a GHIN card and ID number.

---As of April 1 a new scorecard will be used including pace of play information.

House Committee: Committee did not meet .

Social Committee: Committee member Judy Haverstick reported that Happy Hours are scheduled for February 12 and March 12. Reservations should be made with the Club. Also, an Irish dance group is set for the St. Patrick's Day Party. The Committee is discussing plans for a wine tasting social event.

Marketing/Communication Committee: Chair Barry Golliday summarized several items from the Committee's January 23 meeting:

- Preparation is underway to conduct a membership survey.
- The next new membership drive is to begin March 1.

- Blast E-mail capability is planned.
- Need to keep up to date on policies and practices of FCCC competition.
- Possible use of FCCC facilities for FCHOA social activities being assessed. Also, promotion of FCCC dining venues to FC non-member residents is being discussed.

TRACKING LIST: Gale McCune reported that no new items have been added. Items 0608-140, 0808-142, 0808-143, 0808-145 and 1108-147 were deleted from the list.

ASSOCIATION PRESIDENTS:

LGA 18: President Dianne Kessler said their schedule is set and Committees are organized. The Handbook will be available March 10. Also, an event to commemorate the LGA18 20th Year will be planned.

MGA 18: President Gene Kessler reported they have finalized their yearly schedule and it will be on their website. Committee work is underway in preparation for the Olde Towne Medical Center Tournament to be held on April 16. He mentioned that the first breakfast meeting will be March 25. Also, the MGA is planning a 20th anniversary tournament on Wednesday June 24 followed by lunch.

LGA 9: Elizabeth Maslen said the Association has issued a publication called the “Nine Line” listing its upcoming activities. It is posted in the computer room.

Social with golf Representative: Steve Haycock mentioned plans for an afternoon tournament followed by dinner on March 29.

DISCUSSIONS ITEMS:

--Lovee Curtis referred to an exchange of correspondence with Larry Spielberg regarding problems with billing statements for January. Larry said he would follow-up to adjust as necessary and to assure fees are properly labeled in the future.

--The possibility of on line voting for CCMA elections will be discussed with Tom Lamb.

--Club membership resignation--the Board will ask for an update from management at the next JAB meeting.

--Preservation of walking status—The Board was told that as long as Larry Spielberg and Melissa Blaine are employed by FCCC, walkers will not be restricted nor will they be priced out of existence.

FUTURE MEETINGS:

Joint Advisory meeting, Monday February 16, at 9 a.m.

CCMA Board Meeting, Monday March 16, at 9:00 a.m.

The meeting was adjourned at 10:55 a.m.

Sam Bowlin
Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
March 9, 2009

The meeting was called to order at 9:00 a.m. by President Lovee Curtis.

PRESENT: Directors: Lovee Curtis, Sam Bowlin, Fran Dunleavy, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield (House) and Barry Golliday (Marketing). Association Presidents: Gene Kessler (MGA), and Elizabeth Maslen (LGA 9). Social with golf representative: Steve Haycock.

ABSENT: Dianne Kessler (LGA 18)

MINUTES: The minutes of the February 9, 2009 meeting were approved.

TREASURER'S REPORT: Treasurer, Fran Dunleavy reported expenses of \$45.00 for tax return preparation leaving the checking account balance at \$1,284.54 as of 03/09/09. She also reported \$28.77 interest on the CD to bring that balance to \$4,528.77. Thus, assets as of 03/09 are \$5,813.31.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy mentioned management efforts to hire maintenance workers both locally on its own and through use of a Temp Agency. Also, someone asked whether smaller sand containers could be made available for walkers. We can ask about this.

Golf Committee: Chair Joe Conboy reported a positive reaction to the presentation given by the Sports Psychologist, Diedre Connelly.

Social Committee: Committee Chair Erna Rodgers summarized their meeting. Items mentioned included:

- The first ½ priced hamburger nite last Tuesday was a success. Kudos to the House Committee and the Club.
- line dancing at Ladies Night Out was also a big hit and will continue next month.
- plans are to hold a Members' Social at Harry's on the second Tuesday of every month; the next one is set for March 12.
- the Saint Patrick's Day Dinner will be March 17 with local Irish dancers. People are being given the option of forming their own tables or joining a "Club" table with other folks.
- Other events scheduled include the Fireside Chat on March 24 with John Merrick and a Pavilion Party with a DJ on April 17.

House Committee: Committee Chair Laurie Wingfield highlighted a few items from their recent meeting as follows:

- given the new efforts such as ½ price hamburger nights and other possible theme nights, a discussion ensued about the importance of the Club's maintaining service capability to match these increasing expectations.

- Laurie has developed a list of various menu suggestions that the Committee will discuss with the Club.
- music will be available in the Grill beginning in April.
- the Committee will follow up management to clarify Harry's hours of operation.
- Name tags are on order for the Club staff.

Marketing/Communication Committee: Chair Barry Golliday mentioned several items:

- the membership survey is almost ready for distribution.
- the new membership drive has just begun with the mailing included in the TOC.
- new guidance for advertising various events is coming soon.
- the Committee plans to offer the Club help in promoting dining facilities to nonmember residents.

TRACKING LIST: Gale McCune reported she has deleted several items as we discussed at the last meeting. We will follow up with Larry Spielberg on a couple items—policy regarding water on the courses and recycling.

ASSOCIATION PRESIDENTS

MGA 18: President Gene Kessler said there was nothing new to report.

LGA 9: Elizabeth Maslen had nothing new to report.

Social with golf Representative: Steve Haycock mentioned plans for an afternoon tournament followed by dinner on March 29.

DISCUSSIONS ITEMS:

- Lovee Curtis reiterated Larry Spielberg's commitment to preserve unrestricted walking status and to not price them out of existence.
- Fran Dunleavy suggested that we discuss rates charged by the Club for various categories of play at the next JAB meeting.
- CCMA Scramble is scheduled for October 11.

FUTURE MEETINGS:

Joint Advisory meeting, Monday, March 16, 9 a.m.
CCMA Board meeting, Monday, April 13, 4 p.m.

The meeting was adjourned at 10:15 a.m.

Sam Bowlin, Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association

April 13, 2009

The meeting was called to order at 4:05p.m. by President Lovee Curtis.

PRESENT: Directors: Lovee Curtis, Al Davis, Sam Bowlin, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), and Barry Golliday (Marketing). Association Presidents: Dianne Kessler (LGA 18) and Elizabeth Maslen (LGA 9). Social with golf representative: Steve Haycock.

ABSENT: Director, Fran Dunleavy, Laurie Wingfield, House Chair, Gene Kessler (MGA 18)

MINUTES: The minutes of the March 9, 2009 meeting were approved.

TREASURER'S REPORT: The Treasurer's report showed total assets as of 04/13/09 of \$5,813.31.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy summarized several items from their April 9 meeting as follows:

- sprinkler head marking will be completed when the weather warms up.
- 5 additional full time and several part time maintenance employees have been hired; more are to be hired as the season goes forward.
- some course sinkholes have been repaired. The sinkhole approaching Blackheath 4 green will require an outside contractor.
- Maintenance said the MGA divot repair project was helpful and if the MGA chooses to do it again, perhaps twice a year would suffice.
- regarding Blue Heron changes, Maintenance said that they would maintain 3 sets of tees and would comply with the choice of tee positions (gold, silver, and bronze) requested by the MGA or LGA given sufficient notice prior to the tournaments.

Golf Committee: Chair Joe Conboy reported that they had adjusted a couple handicaps for the month of April. After a discussion about multiple course closings, a suggestion was made that member notification could be improved by posting information on the web site and on the bulletin board. The Board will discuss this matter with Club Management as well as the need to provide added help to the ranger when outside tournaments are held.

Social Committee: Committee Chair Erna Rodgers mentioned several items:

- Fireside Chats will begin again in November.
- The 1960's Party is set for April 17 with a DJ and dancing. Members have the option to organize tables or not and sit at "Club" tables.
- A Goofy Golf event is scheduled for May 3.

- Member Socials will continue on the second Thursday of each month. The next is May 14 and then on June 11 the Mellow Tones (Fritz Ober's group) will play.
- Upcoming events planned will include a Beach Party in June, an Ice Cream Social on August 9 and a Blues Evening on September 18 with singer Lawanda Carroll.

Marketing/Communication Committee: Chair Barry Golliday reported the following:

- the membership survey and cover letter are complete and will be distributed soon.
- new membership drive has begun with 3 new members and 1 upgrade thus far. Committee is discussing ways to promote the golf course to non-member residents. The drive may extend to June 1.
- Blast E-mail capability is not in place but will be soon through partnership with MGA.

TRACKING LIST: Gale McCune reported that item 0608-139 regarding recycling has been deleted. Al Davis suggested that an item be added regarding the need for increased communication of outside outings to members. (See earlier discussion item)

ASSOCIATION PRESIDENTS

LGA 18: Dianne Kessler mentioned they are just getting started with positive reactions thus far.

MGA 18: Lovee Curtis again thanked the MGA for work on the divot project.

LGA 9: Elizabeth Maslen mentioned that Harry's menu is very limited and one member was surprised by the plastic food service recently on the first day it was opened. The House Committee may follow up to determine whether further communication to members is needed on the role of Harry's as a dining venue.

Social with golf Representative: Steve Haycock mentioned he would help get the word out to walkers emphasizing the need to carry sand bottles to repair divots.

DISCUSSIONS ITEMS:

--Lovee Curtis provided background on her meeting and subsequent E-mails with Larry Spielberg on the planned changes to Blue Heron course. Feedback received thus far has included both positive and negative reactions. However, after some discussion, we generally agreed that we should encourage members' patience with the changes proposed. The Board will discuss this further at the JAB meeting.

FUTURE MEETINGS:

Joint Advisory meeting, TBD.

CCMA Board meeting, Monday, May 4, 4 p.m.

The meeting was adjourned at 5:55 p.m.

Sam Bowlin, Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association

May 11, 2009

President Lovee Curtis called the meeting to order at 4:00 p.m.

PRESENT: Directors: Lovee Curtis, Al Davis, Sam Bowlin, Warren Wright and Fran Dunleavy. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield (House) and Barry Golliday (Marketing). Association Presidents: Dianne Kessler (LGA 18) Gene Kessler (MGA 18) and Elizabeth Maslen (LGA 9). Social with golf representative: Steve Haycock.

ABSENT: Director, Gale McCune

MINUTES: The minutes of the April 13, 2009 meeting were approved.

TREASURER'S REPORT: The Treasurer's report showed total assets as of 05/11/09 of \$5,840.87.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy highlighted several items from their May 7 meeting as follows:

- management has hired more maintenance staff and will hire additional staff in May.
- greens will be sprayed for weeds when the bermuda has emerged from dormancy.
- black tees will be cut to 1" height on Blue Heron(same as the rest of the course)
- flags replaced on the driving range.
- locks on a couple ladies' bathroom doors are not working. Will be brought to Larry Spielberg's attention.

Golf Committee: Chair Joe Conboy referred to correspondence from T.C. Sessions discussing the current process to arrange tee times for other clubs when multiple course closings occur. Discussion followed on ways member notification of closings could be improved. The Board will discuss this matter with Club Management.

Social Committee: Committee Chair Erna Rodgers noted several items from their May 5 meeting:

- Ladies Nite Out continues to be well attended.
- The 1960's Party on April 17 was a success.
- A Goofy Golf event will be rescheduled.
- Member Socials will continue on the second Thursday of each month. The June 11 event will feature the Mellow Tunes.
- Upcoming events planned will include a Beach Party on July 25, an Ice Cream Social on August 9 and a Blues Evening on September 17 with singer Lywanda Carroll.

Marketing/Communication Committee: Chair Barry Golliday reported the following:

- Marketing Communication Suggestions have been issued.

- the membership survey is targeted to begin June 1.
- membership drive has resulted in 6 new members, 1 returning member and 1 upgrade.

House Committee: Committee is concerned that its opinions and recommendations are being ignored by Management:

- changes in Grill Room menu
- reducing prices
- comment cards distributed to members when check is presented

Discussion on the “new” Harry’s. Members should be informed of the new focus of this venue.

ASSOCIATION PRESIDENTS

LGA 18: Dianne Kessler announced that the Partner’s Tournament was set to begin. She also announced that they have almost all LGA 18 Presidents set to join for the 20th anniversary.

MGA 18: Gene Kessler expressed gratitude to the LGA 9 and 18 for their participation and volunteerism in support the OTMC Challenge and confirmed that \$51,000 was raised for the OTMC. He reminded everyone that the MGA Member Guest Tournament was scheduled for May 16, the MGA Memorial Match Play Tournament would begin May 20 and the MGA 20th Anniversary Tournament is on June 24.

LGA 9: Elizabeth Maslen had no comments.

DISCUSSIONS ITEMS:

- weather warning system--no plans to install mechanical equipment.
- course closing policy because of outside tournaments—need better communication to members including weekly publication in the Scorecard. Board agrees it is not Club policy to require the pro shop to book times and alternative facilities but rather management should make every reasonable effort to accommodate members.
- sand bottles for walkers continue to be a problem.
- maintenance of golf courses—notable deterioration of maintenance even with modification of Blue Heron.
- 2009 yearbook in final stages of preparation.

FUTURE MEETINGS:

Joint Advisory meeting, Monday, May 18, 4p.m.
CCMA Board meeting, Monday, June 8, 4 p.m.

The meeting was adjourned at 5:25 p.m.

Sam Bowlin, Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
June 8, 2009

The meeting was called to order at 4:00 p.m. by Al Davis.

PRESENT: Al Davis, Sam Bowlin, Fran Dunleavy, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield(House)and Barry Golliday (Marketing). Association Presidents: Gene Kessler (MGA), Paula Dignan, representing (LGA18), Elizabeth Maslen (LGA 9) and John Zivica and Mike McDonald, CCMA members.

ABSENT: Director Lovee Curtis, Dianne Kessler (LGA), and Steve Haycock, Social with golf representative.

MINUTES: The minutes of the May 14, 2009 meeting were approved.

TREASURER'S REPORT: Treasurer, Fran Dunleavy reported that there was no activity for the month, thus the total asset balance is \$5,840.87.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy highlighted several items concerning course conditions from their June 4 discussion with Steve Schmidt. Steve agreed that weeds have been prolific but the Bermuda growth would help choke out the weeds. Steve also agreed that some tees are in poor condition and they will work on improving them in June. They will continue to aerate the greens 3 times through the season to maintain their health through the summer and fall. Steve explained that the temporary cups on Blue Heron greens save maintenance time. Further, the decision to eliminate the 1" cut of rough on Marsh Hawk and Blackheath was made by club management. The CCMA Board will follow up with club management.

Golf Committee: Chair, Joe Conboy said the new scorecards will be tweaked to include a line for team scoring. The Committee will discuss this and other possible changes with the Pro Shop staff.

Social Committee: Erna Rodgers reported that the monthly Ladies Nights are going well and the June 11 Member Social will include music by The Mellow Tones. Upcoming events include:

- June 25, wine tasting in the Banquet Room for all FCCC members.
- July 25, Beach Party with DJ.
- August 9, Ice Cream Social.

Marketing/Communication Committee: Chair Barry Golliday said the membership survey is complete and the Committee hopes to start administering it on June 15. (Note: Committee met on June 9 with management and agreed the survey will go forward as planned; to be completed by mid-July.) The current membership drive results are—7 new, 1 upgrade, 1 returning member.

House Committee: Laurie Wingfield said they requested that club management consider an ongoing Friday night Happy Hour in Harry's. Larry Spielberg agreed and promised to act on the idea. Member's Grille will be open on Sunday until 7 with a bar menu available from 3-6. Several menu changes were requested and agreed upon. Italian Nights have gone well and will continue; other theme nights will be considered.

TRACKING LIST: Gale McCune reported that no new items have been added.

ASSOCIATION PRESIDENTS:

MGA 18: Gene Kessler reported that the Memorial Tournament is complete, the MGA Championship is set for July, and the MGA 20th Anniversary event is June 24. Gene said the MGA Board plans to meet to discuss significant concerns about the deterioration of the "golf experience" at FCCC. He mentioned a general concern is a feeling of "paying more for less".

LGA 18: Paula Dignan said the Member Guest Tournament was a success. The LGA plans a tournament in mid-June to celebrate their 20th Anniversary. Also, they met with T.C. to take steps to relieve the crowding of starting groups on Tuesday golf.

LGA 9: Elizabeth Maslen said that about ½ dozen ladies are set to move from 4-tees to the LGA 9. She also mentioned a recent issue concerning drink prices in Harry's.

DISCUSSIONS ITEMS:

1. Status of weather warning system--the CCMA Board has discussed this with Larry Spielberg and he has said he would look at options. We will follow up.
2. Status of sand bottles—bottles currently are located at the starters' shack as well as at other holes on the course.
3. Status of event calendar and yearbook—we have been told these items were ready to be issued. We will follow up.
4. Status of FCCC as of mid year—Al Davis referred to successes regarding work on social events, restaurant venues and marketing while acknowledging golf course conditions are a problem for various reasons. He also provided some background on the CCMA Board's recent efforts concerning club financial matters. He commented on steps leading to a meeting on June 11 with Realtec management to discuss a range of financial questions.

OPEN DISCUSSION:

John Zivica and Mike McDonald offered comments about general course conditions, maintenance issues and concerns about the general golf experience.

ADJOURNMENT: The meeting was adjourned at 6:15 p.m.

FUTURE MEETINGS:

Joint Advisory meeting, Monday June 15 at 4:00 p.m.

CCMA Board meeting, Monday July 14 at 4:00 p.m.

Sam Bowlin

Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
July 13, 2009

The meeting was called to order at 4:00 p.m. by Lovee Curtis.

PRESENT: Directors: Lovee Curtis, Al Davis, Sam Bowlin, Fran Dunleavy, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Erna Rodgers (Social), Laurie Wingfield (House) and Gary Krull, representing (Marketing). Association Presidents: Gene Kessler (MGA), Dianne Kessler (LGA18), Elizabeth Maslen (LGA 9) and Steve Haycock, Social with golf representative.

ABSENT: Joe Conboy (Golf/HRT Committee) and Barry Golliday (Marketing)

MINUTES: The minutes of the June 8, 2009 meeting were approved.

TREASURER'S REPORT: Treasurer, Fran Dunleavy reported the total asset balance is \$5,869.54, consisting of \$1,284.54 in checking and a CD balance of \$4,585.00.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy reported that sinkholes on #7 Black have been repaired and work is to begin on Black #6. One of the goals for July is to edge all bunkers. She also reported progress in training new employee. There are 42 employees in 2009 compared to 44 in 2008. Steve Schmidt told the Committee at the July 2 meeting that savings are being realized on the Blue Heron course, particularly in labor.

Golf Committee: A discussion ensued about ad hoc groups' desires to meet with Larry Spielberg on various issues. The consensus was to await the completion of the member survey and the updated Yearbook then consider a letter to membership updating them on the role of the CCMA. GHIN System problems are being addressed by T.C.

Social Committee: Erna Rodgers reported that Thursday member socials would be suspended since Friday Happy Hours have begun in Harry's. Ladies nights continue to be a success. Upcoming events include:

- July 25, Beach Party with DJ.
- August 9, Ice Cream Social. The Mellow Tones will play.
- September 17, Dinner with entertainment by Lawanda Carroll
- Goofy golf, September 25
- Trivia night, October 25

Marketing/Communication Committee: Gary Krull provided an overview on the member survey. When the survey is complete (midnight July 13), there will be lag time for analysis of results followed by a meeting with senior FCCC management. The CCMA Board will update the membership on survey results.

A motion was approved to commend the Marketing Committee and especially Barry Golliday for an outstanding effort on the member survey.

House Committee: Laurie Wingfield said the Committee did not meet. Some concern was expressed concerning Harry's menu and service. The Committee will follow up.

TRACKING LIST: Gale McCune updated the item on the severe weather warning system (0808-144) to indicate that Larry Spielberg reported getting estimates that will be considered in the upcoming budget cycle. All tracking items will remain on the list and the Board will consider the list further after the survey results are received.

CCMA Election: Gale McCune reported that Phil Pryor will chair the Nominations Committee with Tony Nadal and Trish Murawski as members. Dinky Newman, Pete Deeb and Sue Pacella will serve on the Elections Committee. Member nominations can be made using the form on the CCMA web site.

ASSOCIATION PRESIDENTS:

MGA 18: Gene Kessler reported that the MGA 20th Anniversary event on June 24 was a big success—142 golfers and 160 for the luncheon that followed. Gene also said the MGA Championship was completed last week. He also reported that, after the MGA Board met, he delivered a letter to Larry recommending three changes to Blue Heron as follows:

- Restore the fairway cut as soon as possible.
- Restore the former silver tee positions for the men as well as the former gold tee yardage positions.
- Return to the practice of creating one hole at a time on the greens.

LGA 18: Dianne Kessler said tournament in mid-June to celebrate their 20th Anniversary went well with a good number of players participating. The COOKBOOK, with sale proceeds to benefit Rally for the Cure, is to be issued in September.

LGA 9: Elizabeth Maslen reported more ladies playing on Tuesdays than last year. Their golf luncheon was a success and \$840 was donated to the President's charity, Heritage Humane Society.

Social with Golf: Steve Haycock is attempting to put together a complete listing of SWG members.

DISCUSSIONS ITEMS:

1. Status of event calendar and yearbook—we have been told these items were ready to be issued. We will follow up.

ADJOURNMENT: The meeting was adjourned at 6:15 p.m.

FUTURE MEETINGS:

Joint Advisory meeting, Monday July 20 at 4:00 p.m.
CCMA Board meeting, Monday August 10 at 4:00 p.m.

Sam Bowlin, Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
September 14, 2009

Lovee Curtis called the meeting to order at 4:00 p.m.

PRESENT: Lovee Curtis, Al Davis, Sam Bowlin, Fran Dunleavy, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield(House)and Barry Golliday (Marketing). Association Presidents: Gene Kessler (MGA), Dianne Kessler (LGA18), Elizabeth Maslen (LGA 9). Steve Haycock, Social with Golf.

MINUTES: The minutes of the July 13, 2009 meeting were approved.

TREASURER'S REPORT: Treasurer, Fran Dunleavy reported the total asset balance at \$5,744.22; consisting of \$1,159.22 in the checking account and \$4,585.00 in a certificate of deposit.

COMMITTEE REPORTS

Nominating Committee: The Committee submitted a report on the upcoming CCMA Board election. The candidates submitted by the Committee were approved by the Board and will be placed on the Ballot to be mailed to the membership.

Green Committee: Chair, Betsy Conboy highlighted several items from their September 3 meeting. She referred to unscheduled maintenance in August that included repairs of irrigation leaks on Blue Heron 13 and numerous boxes and heads throughout the courses, cleanup from a pipe project on Blue Heron 1 and repair of the Blackheath pump station. A new sinkhole has formed on Blackheath 7 that will be added to the list. Steve Schmidt is awaiting equipment to deal with the tall weeds around the ponds. Steve said they would work to improve the bunkers. Ball washers are supposed to be checked daily and Steve will follow up. The Committee passed on to the staff many favorable comments about course conditions and Blue Heron fairway cuts.

Golf Committee: Chair, Joe Conboy provided information on water access on each course and recommended the issue be taken off the tracking list which will be done. Also, the Blackheath 1 drainage ditch on the right past the bunkers will be marked as a lateral hazard. Lovee mentioned she will meet with Larry on a recommendation received calling for added signage about golfers only on the courses.

Social Committee: Erna Rodgers reported that the monthly Ladies Night Out is going well but has been moved to the Banquet Room now that Harry's is open in the evenings. Upcoming events include:

--September 17- 5-course served dinner for \$50 featuring jazz singer Lawanda Carroll (A brief discussion followed about the event conflicting with the FCHOA Town Hall meeting. The Committee has worked to avoid conflicts with other events but

unfortunately this special meeting coincides with the dinner. The conflict plus the dinner price may affect signups.)

--September 25- Goofy Golf followed by food and beverage. This is open to all members.

--October 7-Ladies Night Out is joke nite.

--October 24-Trivia night

Marketing/Communication Committee: Chair Barry proposed a letterhead for CCMA use with or without a logo. He reported the Committee has met with management on the need for a Promoter Development Plan following the survey and is beginning to work with them on vision development. Barry has distributed the survey comments to committee chairs and briefed them on next steps.

House Committee: Laurie Wingfield commented on some areas of top member concerns from the survey.

--Harry's--The new Italian menu is going well with some need for improvement. Some concern about lukewarm food etc. which she has discussed with management.

--Customer Service Training--servers are in the process of being trained.

--Ability to accommodate more members during dinner hours—the Committee believes improvements can be made.

TRACKING LIST: Gale McCune reported that no new items have been added. The course water issue will be deleted. Laurie Wingfield will follow up on course bathroom cleanliness.

ASSOCIATION PRESIDENTS:

MGA 18:Gene Kessler reported that Ford's Colony hosted a Williamsburg Cup Fun Day and was presented with the trophy as Cup Champions for the second straight year. The LGA/MGA Challenge is fully subscribed for September 15.By the end of October new officers will be elected to be in place by December 1.

LGA 18: Dianne Kessler said the LGA18 also won the Williamsburg Cup and they have their new officers with Paula Dignan to be President. The LGA9 and 18 have worked together in the production of a cookbook that is selling well for \$15 a copy—the proceeds will go to the Rally for the Cure. She also mentioned the upcoming Member/Member and Trifecta Tournaments. Discussions have held with T.C. proposing blended tee positions (silver and bronze) for Marsh Hawk which, if approved will begin next season.

LGA 9: Elizabeth Maslen said that Debbie Keller won the LGA 9 championship for 2009. She also reported the LGA 9 numbers 115 members after several move on to the LGA 18.

DISCUSSIONS ITEMS:

1.Dates for November meetings—Board meeting Monday November 2 at 9 a.m. and Annual meeting November 9 at 5 p.m. A suggestion was made to ask Club management about the possibility of opening Harry's after the meeting.

2.CCMC-FCHOA Ad-Hoc Committee-Lovee Curtis reported the she, Sam Bowlin and Frank McMorrow met recently with FCHOA Director Jack Hartgen to begin discussion

about an HOA strategy to identify and capitalize on mutually beneficial projects and facilities given the relationship between the FCCC and all property owners. As an initial step Lovee was asked to prepare an article for the TOC about Club opportunities for residents that are not members.

3.CCMA Scramble—Warren Wright said the Scramble is set for October 11 and is open to all members. Publicity will be included in the Scorecard and flyers posted.

4.Input requested from Board for dues discussions.

5.Lovee Curtis commended both the LGA 18 and MGA 18 for the Williamsburg Cup wins!

ADJOURNMENT:

The meeting was adjourned at 6:15 p.m.

FUTURE MEETINGS:

Joint Advisory meeting, Monday, September 21 at 4:00 p.m.

CCMA Board meeting, Monday, October 12 at 4:00 p.m.

CCMA Board meeting, Monday, November 2 at 9 a.m.

CCMA Annual meeting, Monday, November 9 at 5 p.m.

Sam Bowlin
Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
October 12, 2009

The meeting was called to order at 4:00 p.m. by Lovee Curtis.

PRESENT: Directors: Lovee Curtis, Al Davis, Sam Bowlin, Fran Dunleavy, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield (House) and Barry Golliday (Marketing). Association Presidents: Gene Kessler (MGA), Dianne Kessler (LGA18)

ABSENT: Elizabeth Maslen (LGA 9) and Steve Haycock, Social with golf representative.

MINUTES: The minutes of the September 14, 2009 meeting were approved.

TREASURER'S REPORT: Treasurer, Fran Dunleavy reported the total asset balance is \$5,965.17, consisting of \$1,336.60 in checking and a CD balance of \$4,628.57. After discussion, we agreed Fran should renew the CD at \$4,700 after checking bank rates.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy said the Committee plans to meet October 13.

Golf Committee: Joe Conboy mentioned the LGA 9 ladies tee times were recently changed without notice caused by a communication problem between Andy and the Pro Shop. Joe also talked with Melissa Blane about the lack of merchandise in the Pro Shop and was told that Steve Dreybus plans to address this matter within the next 2 weeks. Concerns continue regarding course bathrooms and the driving range conditions. The JAB will follow up on these issues.

Social Committee: Erna Rodgers reported that the recent Jazz dinner drew a relative small crowd of 40. Steve Dreybus attended the Committee meeting and asked about Committee input to menu and pricing at such events and was told that Marco made most decisions. Erna also said the Club plans to have a clavino available to provide music at different venues.

Upcoming events include:

- Trivia night, October 24
- Forgotten Broadway songs and buffet, November 13
- Fireside Chat, November 15
- Members Social with caroling/singalong, December 17

Marketing/Communication Committee: Barry Golliday said Steve Dreybus approved use of the FCCC logo for CCMA letterhead. He also reported the Committee will focus on working with FCCC on 2010 Objectives as part of a Promoter Development Plan.

House Committee: Laurie Wingfield said their meeting discussion centered on concern about Harry's lack of timely service. Steve Dreybus told the Committee that he is aware of the immediate need to deal with Harry's and will do so this week. A discussion

followed on the need to get service issues under control soon, especially since an article has been prepared for the November Talk of the Colony encouraging residents to enjoy the new Italian menu. Laurie also discussed menu changes for the Members' Grille that were agreed upon. This will include the "Traditional" menu along with a "favorites" menu with entrees changing every 4-5 weeks.

TRACKING LIST: Gale McCune submitted a current report on list items.

CCMA Election: Lovee reported on Gale's behalf that ballots have been mailed and ballot boxes are in place.

ASSOCIATION PRESIDENTS:

LGA 18: Dianne Kessler commented that their season is wrapping up. They just completed a successful Trifecta Tournament. Also, the Rally for the Cure raised over \$8,000 for this very worthy cause.

MGA 18: Gene Kessler reminded us about the MGA Dinner Dance set for November 7 and the MGA Presidents Cup scheduled for November 11. Gene also mentioned the Shark Shootout is underway and Steve Dreybus came out for the kickoff. Steve also plans to join the MGA. Gene plans to meet with Steve to discuss recurring cart billing problems applicable to Monday and Friday MGA events.

DISCUSSIONS ITEMS:

1. Food after Annual Meeting---we decided we would neither have food or bar available after the meeting.

2. FCCC-HOA activities---Barry mentioned that the golf tourney for October to include FCCC members and resident nonmembers is over subscribed. Another tourney is planned for November. Lovee Curtis has prepared an article for the November HOA Talk of the Colony about various amenities or activities at the Club that are open to all residents and their guests.

3. Survey Status---touched on earlier under Marketing Committee report.

4. CCMA Scramble---Warren provided a brief report that 80 members played with total revenue of \$1,354. The Club donated the snacks and the Pro Shop the golf balls for prizes, so total revenue is also net since there was no expense to the CCMA. Warren Wright is to be commended for planning and directing the event.

ADJOURNMENT: The meeting was adjourned at 6:05 p.m.

FUTURE MEETINGS:

Joint Advisory meeting, Monday October 19 at 4:00 p.m.

CCMA Board meeting, Monday November 2 at 9 a.m.

CCMA Annual meeting, Monday November 9 at 5 p.m. in the Pavilion

Sam Bowlin, Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
November 2, 2009

The meeting was called to order at 9:00 a.m. by Lovee Curtis.

PRESENT: Lovee Curtis, Al Davis, Sam Bowlin, Fran Dunleavy, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield(House)and Barry Golliday (Marketing). Association Presidents: Kit Ober (LGA 9) Social with Golf Representative: Steve Haycock.

MINUTES: The minutes of the October 12, 2009 meeting were approved.

TREASURER'S REPORT: Treasurer, Fran Dunleavy reported a total asset balance of \$6,114.27. This balance takes into account Scramble proceeds, election expenses, and CD interest. She will also submit an annual financial activity report.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy mentioned several items from their October 13 meeting. She and Frank McMorrow will meet with Steve Schmidt to reach consensus on flag positions on several greens. Course water fountains are being repaired. The Committee discussed survey results pertinent to the Greens Committee. Steve said the laser reflectors on top of the 150 yard markers come off often and if found, they should be returned to the Pro Shop. Betsy said FCCC hopes to retain many of the maintenance workers. She urged that the sinkhole issue on Blackheath #4 be discussed with management since some of the repairs cannot be done in house.

Betsy reported she is stepping down as Greens Committee Chair and the board thanked her for the years of service. She said Ralph Box is staying on as a member to be joined by Ruth Bott, Jan Urban, Bill Burke and Jeff Cannon.

Golf Committee: Chair, Joe Conboy said the handicap system is to be shut down the end of November. Joe is also stepping down as Committee Chair. The Board thanked Joe for his service on the Committee.

Social Committee: Erna Rodgers reported upcoming events:

- Forgotten Broadway-Nov.13
- Fireside Chat with General Zinni-Nov.15
- Thursday Social-Dec.17
- New Years dinner

Erna also reported that Sue and Mark Strang did an excellent job planning and running the recent Trivia Night.

Marketing/Communication Committee: Chair Barry Golliday said the all resident tournament went well and another is planned for November. He also mentioned Gary Huneycutt is updating the competitive assessment that puts forth information relative to FCCC compared to other courses in the area.

The Committee objectives for 2010 will include financial viability of the Club, efforts to improve perceived Club value, and emphasis on improving net promoter scores.

House Committee: Laurie Wingfield discussed Harry's service issues and recent Club efforts to improve them. Concern was expressed that management is considering closing Harry's in January. Lovee Curtis will communicate our concern to management urging them to reconsider.

TRACKING LIST: Gale McCune reported no changes.

ASSOCIATION PRESIDENTS:

LGA 9: Kit Ober was welcomed as the new President.

DISCUSSIONS ITEMS:

- 1.Dues-Lovee Curtis outlined the CCMA work with Club management regarding 2010 dues.
- 2.Annual Meeting-copies of the Treasurer's Report will be available. Committee Chairs and Association Presidents will offer brief reports.
- 3.Management responsibilities-driving ranges and the clubhouse water station are the Pro Shop responsibility. Cleaning staff for course restrooms reports to Melissa Blane. The Board agreed the Member Range should fall within the Golf Committee area of responsibility.

ADJOURNMENT: The meeting was adjourned at 10:30 a.m.

FUTURE MEETINGS:

CCMA Annual Meeting: Monday November 9 at 5:00 p.m.

JAB meeting: Monday November 16 at 9:00 a.m.

Board transition meeting: Monday December 14 at 9 a.m.

Sam Bowlin
Secretary

**Minutes of Annual Meeting of the Membership
Ford's Colony Country Club Membership Association
November 9, 2009**

President Lovee Curtis called the meeting to order at 5:00 p.m.

PRESENT: Directors: Lovee Curtis, Al Davis, Sam Bowlin, Warren Wright, Gale McCune and Fran Dunleavy. There were approximately 85 members present.

President Curtis welcomed those members in attendance and thanked them for coming. She also introduced the Board of Directors and thanked them for their service this year.

MINUTES: It was moved, seconded, and passed to waive the reading of the November 10, 2008 Annual Meeting minutes.

TREASURER'S REPORT: Treasurer Fran Dunleavy reported that the CCMA had operating account income of \$1,354 from the golf tournament and expenses of \$1,241. Major expenses were election costs, professional fees and cost of recognition gifts to departing directors. The operating account balance projected through November 30, 2009 is \$1429 and the investment account is \$4,700 for a total asset balance of \$6,129.

COMMITTEE REPORTS:

Green Committee: Chair Betsy Conboy highlighted committee activity this year and thanked the Committee members. She thanked Steve Schmidt and Ryan Nolan and maintenance staff for their hard work under rough circumstances this year. She said that in her 4 years on the Committee the staff has attempted to address member concerns immediately, if possible, recognizing that day to day maintenance took precedence. Betsy is stepping down from the Committee. She said Ralph Box would remain on the Committee, joined by new members Ruth Bott, Bill Burke, Jan Urban, and Jeff Cannon.

Golf Committee: Chair Joe Conboy thanked his Committee members. Joe mentioned several areas of focus including rules, handicap adjustments due to medical problems' walker policy guides and implementation of the GHIN system. He also cited the different speaker programs over the past 3 years that were each well received. He commended the Pro Shop staff and singled out T.C. Sessoms for their efforts. Joe is also stepping down as Committee Chair. Kathy Allen and Jane Davis remain on the Committee.

Marketing/Communication Committee: Chair Barry Golliday thanked the Committee members (Gary Krull, Al Davis, Tom Lamb, and John Bittenbring). He said a major effort this year was the membership survey and the Committee, along with others, is in the process of helping FCCC work on the issues identified. The Committee also worked with other CCMA Committees to improve marketing communications. He reported that results of the membership drive are 8 new members and 1 upgrade. John Bittenbring will be Committee Chair in 2010.

Social Committee: Chair Erna Rodgers restated a major goal for the year that was to bring members to the Club, beyond golf, for a variety of social activities. She mentioned

a number of events including Member Socials, Happy Hours, Ladies Night Out, dance parties, seated dinner with jazz singer, trivia night, the upcoming New Years Eve party and fireside chats. She encouraged people to consider serving on the Committee and thanked current members for their good work. Erna will remain as Chair for 2010.

House Committee: Committee Chair Laurie Wingfield thanked the Committee members (Tim Weidman, Maria Boswell and Debbie Trainor). She reiterated the House Committee goals: Bring more members to the Club, improve member support, and generate ideas to bring in revenue and create a positive atmosphere. Laurie mentioned to several efforts that met the goals during the year. These include implementation of a member suggestion box in the scoring room, comment cards in dining venues, Italian night, burger night, weekly specials, menu changes, TGIF at Harry's, and Improvements at Harry's. She encouraged everyone to support Harry's with its new Italian menu. Laurie will continue as Chair.

REPORT FROM LIMITED GOLF REPRESENTATIVE:

Steve Haycock mentioned that this group is broken into two groups—social with golf and associate members. There is no formal organization but they do have group golf outings and catered events at the Club. They have approximately 95 limited golf members. Steve said there is a general feeling on the part of the group that FCCC has reduced benefits by way of restricting play.

GOLF ASSOCIATION REPORTS:

LGA 18: President Dianne Kessler reported a membership of 110 ladies. She thanked the 2009 Board and the Pro Shop staff for their excellent help. Dianne also noted that 80 ladies chaired or worked on committees throughout the year. Some of the highlights of the year include the 20th anniversary celebration and the ladies member-member--the Pink Cardigan. She announced that the Ford's Colony LGA 18 won the Williamsburg Cup. Charity efforts included the Apple Tree, that provided school supplies for needy area children, President's charity for Avalon (\$2,000), cookbook proceeds for Susan G. Koman Foundation (\$8,000), Rally for the Cure (\$8,000), and the holiday luncheon which resulted in 150 toys and 140 bags of groceries for Salvation Army. Dianne said Blue Heron will have blended tees in 2010 with bronze and silver tees that will reduce course yardage about 300 yards and there will be two equal divisions next year. She also announced that Paula Dignan is to be President for 2010.

LGA 9: President Elizabeth Maslen said 2009 has been a great year and they have 150 members. She emphasized efforts to improve communication and cohesion within the group. These efforts included publication of a directory with member pictures and a newsletter called Nine Line every two weeks. Pace of play was also an emphasis during the year. The LGA 9 also worked with the LGA 18 to help make the cookbook project a success. President Maslen commended T.C. and Brian for their help throughout the year. Kit Ober will be the President in 2010.

MGA: Gene Kessler reported about 360 members among the MGA (includes about 70 nine-hole men). He said the MGA has golf events Monday through Saturday every week and estimated that 11,000 rounds are played by the MGA in such events in the year.

Highlights included the Olde Towne Medical Center tournament this year that raised over \$50,000. Gene said over \$300,000 has been raised for OTMC since this tournament began. About 80 MGA members volunteered to fill divots on all 3 courses in March for 3 days providing 240 hours of labor to help maintain the courses. The MGA was active, working with the CCMA, in changing the mowing practices on Blue Heron. Gene announced that Rick Jackson would be President in 2010.

SPECIAL EVENTS REPORT: Director Warren Wright was responsible for the successful CCMA Scramble, our only fundraiser. He reported that because the Pro Shop provided tournament prizes, the CCMA did not incur any expense. A special thanks goes to Audrey Schoenfeld and T. C. for their help.

CCMA ELECTION REPORT: Director Gale McCune announced that Dan Desmond, Barry Golliday and Frank McMorrow were elected to serve two-year terms as CCMA directors. Gale thanked the Nominating Committee and Election Committee for their work on the election.

YEAR IN REVIEW: Director Sam Bowlin briefly reviewed some highlights of the CCMA during the year. He applauded the membership volunteerism and other efforts on behalf of many charitable causes. He noted the proactive work of the CCMA and its committees and the continuing work with FCCC management on areas of concern identified by the survey. Also, we look forward to continued cooperation with Club management on these issues.

DEPARTING BOARD MEMBERS: President Curtis recognized departing directors Al Davis and Fran Dunleavy and thanked them for their service and help.

COMMENTS AND THANKS: President Lovee Curtis provided comments on CCMA efforts during the year. She said the year was rewarding because we made real strides in communicating with members and club owners and management. She was also frustrated because more could not be done for members. She hopes the open dialogue will continue in the years ahead. She referred to swift action by management to address survey concerns as evidence that they want the best for the members and the Club.

President Curtis referenced another positive in that our dues were not increased but on the negative side members lost some flexibility to make advance tee times on the non-member course. She made a call for volunteers to keep the CCMA committees viable and urged members to join one of the committees in working to improve things that will enhance our memberships.

MEMBER COMMENTS/QUESTIONS:

Several questions were raised and answered.

A couple questions were asked about the effect of the tee time policy, referred to in the dues letter, on member ability to obtain tee times. President Curtis said the advance tee time reservation policy for the non-member course has been 7 days. Reducing the timeframe for the upcoming 2010 season should have a minor effect on the membership since the MDC and association course will still remain with 30-day advance reservation for members. It was further explained that this could help provide additional revenue to the Club by enabling it to better meet demand for tee times from Marriott members.

Another member asked about the status of starters (Tommy and Chief). Steve Dreybus said this was a cost cutting step. The Club intends to have Pro Shop staff perform the function in the slow months. In answer to a follow on question, Steve said that Tommy and Chief would be back in March.

The 2009 Annual Meeting was adjourned at 6:25 p.m.

Sam Bowlin, Secretary

Minutes of Meeting
Ford's Colony Country Club Membership Association
December 14, 2009

The meeting was called to order at 9:00 a.m. by Lovee Curtis.

PRESENT: Lovee Curtis, Al Davis, Sam Bowlin, Fran Dunleavy, Warren Wright and Gale McCune. Committee Chairs: Betsy Conboy (Green), Joe Conboy (Golf), Erna Rodgers (Social), Laurie Wingfield(House)and Barry Golliday (Marketing). Association Presidents: Rick Jackson (MGA), Kit Ober (LGA 9). Limited Golf Representative: Steve Haycock. Newly elected Board members: Dan Desmond, Barry Golliday, and Frank McMorrow. Incoming Golf Committee chair Ward Grant and Marketing Committee chair John Bittenbring.

MINUTES: The minutes of the November 2, 2009 meeting were approved.

TREASURER'S REPORT: Treasurer, Fran Dunleavy reported a total asset balance of \$6,128.61.

LIMITED GOLF REPRESENTATIVE: Steve Haycock summarized a meeting with Steve Dreybus during which Steve committed to supporting efforts to make this Membership a more viable category.

COMMITTEE REPORTS:

Green Committee: Chair, Betsy Conboy highlighted several items from their December 3 meeting. Steve Schmidt said it should not be a problem to cut a few Blue Heron fairways closer to the tee and winter course maintenance would be done on an as needed basis depending on the weather. A Scorecard article is planned explaining the aerification schedules and reasoning.

Betsy had reported at the November meeting she was stepping down. Jeff Canon will be the new chair.

Golf Committee: Chair, Joe Conboy said Committee did not meet in December. He expressed disappointment that the handicap system will continue to be active through the winter months.

Social Committee: Erna Rodgers reported the Committee has a proposed 2010 schedule of events. Some upcoming events include:

- New Years dinner
- Fireside Chat-January 17
- Dinner and Forgotten Broadway tunes-January 22
- Denim and Diamonds dinner/dance-February 19

Marketing/Communication Committee: Chair Barry Golliday reported that FCCC management plans to send a letter to membership in January outlining 2010

objectives and strategy concerning improving financial viability of the Club and efforts to improve member satisfaction and perceived Club value. A discussion ensued the “new” Harry’s. The Committee as well as the Board and the House Committee continue to emphasize to management the merits of advertising the “new” Harry’s.

House Committee: Laurie Wingfield has encouraged more aggressive efforts to promote Harry's. She also reported a new menu at the Members’ Grille. Also, Laurie said about 30 member volunteers helped decorate at the Club.

TRACKING LIST: Gale McCune briefly discussed the background for the List.

ASSOCIATION PRESIDENTS:

LGA 9: Kit Ober was introduced as the new President.

DISCUSSIONS ITEMS:

1. Annual Meeting-Lovee Curtis commented that the Annual Meeting went well though attendance was down. The new Board will consider a possible bylaws change on the Annual Meeting date.
2. Lovee said she understood the rationale behind the FCCC notice to institute a fee for member credit card use to pay bills.

THANKS FOR DEPARTING BOARD MEMBERS: Sam Bowlin presented gifts of appreciation to Fran Dunleavy, Al Davis and Lovee Curtis.

ADJOURNMENT: The meeting was adjourned at 10:15 a.m.

FUTURE MEETINGS:

CCMA Board meeting-- Monday January 11, 2010 at 9a.m.
JAB meeting-- Monday January 18, 2010 at 9:00 a.m.

Sam Bowlin
Secretary